



Introduction to RAH Technology



What we can do for you

- Provide scarce technical skills at affordable rates**
- Complete network, service and operations projects for which you don't have the time or available resources**
- Prevent “gotchas” and traps with real, practical engineering, development and operational experience**
- Help you envision and develop a better way of doing it**

- ❑ **Exploit IT and Telecommunications Technology to**
 - **Reduce infrastructure and operations costs**
 - **Improve service delivery and maintenance capabilities**
 - **Provide new revenue producing services**
 - **Enhance survivability**





About RAH Technology

- ❑ **Provides IT and telecom consulting and solutions**

- ❑ **Focuses on**
 - **Services**
 - **Network infrastructure**
 - **Operations support processes and systems**
 - **Business Continuity**

- ❑ **Provides full life-cycle solutions**

- ❑ **Senior management has over 40 years of telecom and IT experience**
 - **Telcordia, TCG, AT&T, Coreon, TI, MCI, Charter**



❑ Traditional IT Infrastructure

- **Communications/LAN/WAN**
- **Operations Systems (Network monitoring, ...)**
- **Systems (Servers, SAN, ...)**
- **Web applications (web servers, databases, ...)**
- **Security (Firewalls, intrusion detection, single sign-on, etc.)**
- **Business Continuity**

❑ New Technology & Services

- **Wireless Data Services (Wi-Fi, GPRS, ...)**
- **Next Generation Voice Services (VOIP, VOWIP)**





RAH Technology's Service Offering

❑ Technical Staff Augmentation

- We provide high quality well trained staff
- You manage the work

❑ IT and Software Projects

- We manage the work end-to-end to your specifications
- Project life cycle areas:
 - Strategy / Service Creation
 - Design
 - Testing
 - Deployment
 - Management





Example Engagements

Practice	Service	Results
IT Infrastructure	<ul style="list-style-type: none"> Designed a Data Center infrastructure for client, including redundant routers, switches, firewalls, web servers, and database servers Installed, configured and tested equipment 	Client's core web business was deployed in a secure and scalable environment
IP Services	<ul style="list-style-type: none"> Helped Service Provider develop GigE service definition Developed RFP Developed lab test plans and perform laboratory testing Helped select product Developed full deployment support documentation Trained support staff 	Client deployed successful GigE service
VOIP	<ul style="list-style-type: none"> Designed VOIP infrastructure for multiple locations Managed installation & configuration Developed documentation & training Trained staff 	Client saves several \$100K in voice services
Business Continuity	<ul style="list-style-type: none"> Conducted full risk assessment of network, IT and back-office operations Developed full business continuity plan for network, systems, IT, location, people Developed training and awareness material Trained entire company on Plan Planned and managed exercises 	Client protected in recent events and can respond to critical financial industry RFPs
Security	<ul style="list-style-type: none"> Designed and implemented security at critical service nodes: Cameras, door access, environmental monitoring Evaluated intrusion detection and sniffer solution for client and helped select product for deployment 	Client protected at key nodes Client protected from hackers
OSS	<ul style="list-style-type: none"> Evaluated client OSS architecture and plan Developed multi-year plan for key business features and integration 	Client saved considerable \$ on more business focused OSS plan



Why RAH Technology

- Highly experienced team**
- Focuses on achievable solutions of quick value to clients**
- Knowledgeable about technology, applications, processes, standards and business needs**
- Utilizes strict methodology to ensure success of projects (RAH Success Methodology – RSM)**
- Provides complete solutions, as required, ready for use and support, not just pieces**
- Flexible to match client needs**
- Quick, focused and reasonable in cost**