

**RAH** Technology provides telecommunications and IT solutions to enterprise customers and service providers with a focus on Voice over IP, Wi-Fi, Operations Support, Security and Business Continuity.

These technologies can have a direct impact on a company's financials, by providing opportunities for new revenue generating services and for the differentiation of services, by allowing people to work in better, smarter and more effective ways, and by reducing the costs of delivering telecom and IT services.

RAH provides full lifecycle application development, business strategies, hardware/software selection, site survey, network design, installation, testing, training, support, and ongoing operations.

### **RAH Team**

We have a team of highly knowledgeable technical experts who understand the technologies thoroughly; as important, we also understand the opportunities and business impact of the technologies, as well as the challenges of implementing and managing those technologies. This integration of technical, business and operational know-how allows us to insure that these technologies provide real value for our clients and makes us unique in the industry.

We can supplement your existing staff with our highly trained technical experts or provide complete end-to-end projects to meet your requirements.

### **Information Technology**

RAH Technology will design, implement and help manage your IT hardware and software infrastructure, including providing key development resources. We know:

- Hardware design and installation
- Communications design (routers, IP) and installation
- Operating Systems (Linux, Win)
- Software development lifecycle

### **Voice over IP (VoIP, VoWIP)**

RAH Technology's Voice over IP Solution enables service providers and enterprise customers to seamlessly converge voice and data onto a single integrated network while reducing the time delays associated with implementation and realize cost savings without sacrificing reliability.

- Migration Plan to VoIP
- Softswitch Deployment – IP Centrex
- IP PBX, IP Phones (SIP, MGCP)
- Traffic Engineering / QOS
- Voice VPNs

### **Wi-Fi**

Wi-Fi technology is changing the nature of enterprise computing by extending the desktop experience to unwired environments. RAH helps companies capitalize by designing and deploying solutions that deliver real economic value.

- Wi-Fi Infrastructure Deployment (802.11a/b/g)
- Wi-Fi Security (WEP, TKIP, WPA)
- Wireless Voice over IP
- Wireless VPNs (Remote Access)

### **Operations Support**

RAH provides customers with complete operations solutions to meet your support needs, from service provisioning to fault management. RAH provides:

- Process Development
- System Architecture
- Operations Systems Requirements
- System Integration
- Training and Deployment Support

### **IT Security**

RAH Technology's philosophy insists that building and maintaining security requires a lifecycle approach, where the architecture is constantly under review and evolving as new threats appear.

- Layer 1: Firewall, Anti-Virus, Anti-Spam
- Layer 2: Intrusion Detection / Prevention
- Layer 3: VoIP Security, Wi-Fi Security

### **Business Continuity/Disaster Recovery**

Business protection is as much about prevention as it is about recovery. Effective continuity planning sets out ways to avoid disasters from happening and seeks to minimize the disruption to the business should one occur. RAH provides the following

- Business Impact & Risk Analysis
- Auditing, Tests, and Exercises
- Contingency Plan

## RAH Services

RAH provides the following services

- **Staff supplementation**  
We provide highly trained technical staff. You define and manage their work.
- **Projects**  
We provide full life-cycle projects to meet your needs:
  - **Envision**  
We identify and evaluate strategies for using technology to improve productivity and reduce operation expenses
  - **Prepare**  
We develop business cases, prototypes, and pilots of your solutions.
  - **Design**  
We design solutions to meet your needs and prepare RFPs for vendor solutions.
  - **Implement**  
We supervise the implementation of your solution, including training & documentation.
  - **Manage**  
We manage your solutions until you and your team are prepared to take it on.

## RAH Value

RAH has strong experience in IT and telecommunications capabilities. We are not uni-dimensional. We understand and incorporate into our solutions

- Technology
- Processes
- Business needs

We provide complete solutions, not just components. At the same time, we focus on solutions that bring quick, high value results to your organization

We also have experience with all significant vendors who bring high quality technology products to the market.

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## TO LEARN MORE

Contact

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# RAH Technology - *Information Through Technology*

